

Customers Collecting from Third Party Location Operators

As the storage facilities in Christchurch and Auckland operate on behalf of P&F Global, please ensure the following steps are taken when collecting goods directly from a 3rd Party Location Operator.

Customers must complete the following steps when collecting from the 3PL Location Operator

- Ensure P&F Global is informed of your intentions to collect prior to arriving at the 3PL Location Operator
- Please allow a minimum 1-hour lead in time for your order to be available for collection
Note: P&F Global will contact customers when orders are received to confirm stock availability in Christchurch and confirm estimated time customer plans to collect
- Be advised, goods may not be packed and ready to collect when you arrive, due to operational demands at 3PL Operator Locations, please be aware additional delays may occur when you arrive to collect
- All visitors must report to Reception first, please do not drive through to collection area until advised
- High Vis, must be worn at all times
- Closed toe, covered foot wear, must be worn at all times
- **Ensure that all Health and Safety procedures stipulated by the 3PL Operator are followed, otherwise you may not be able to collect your items**